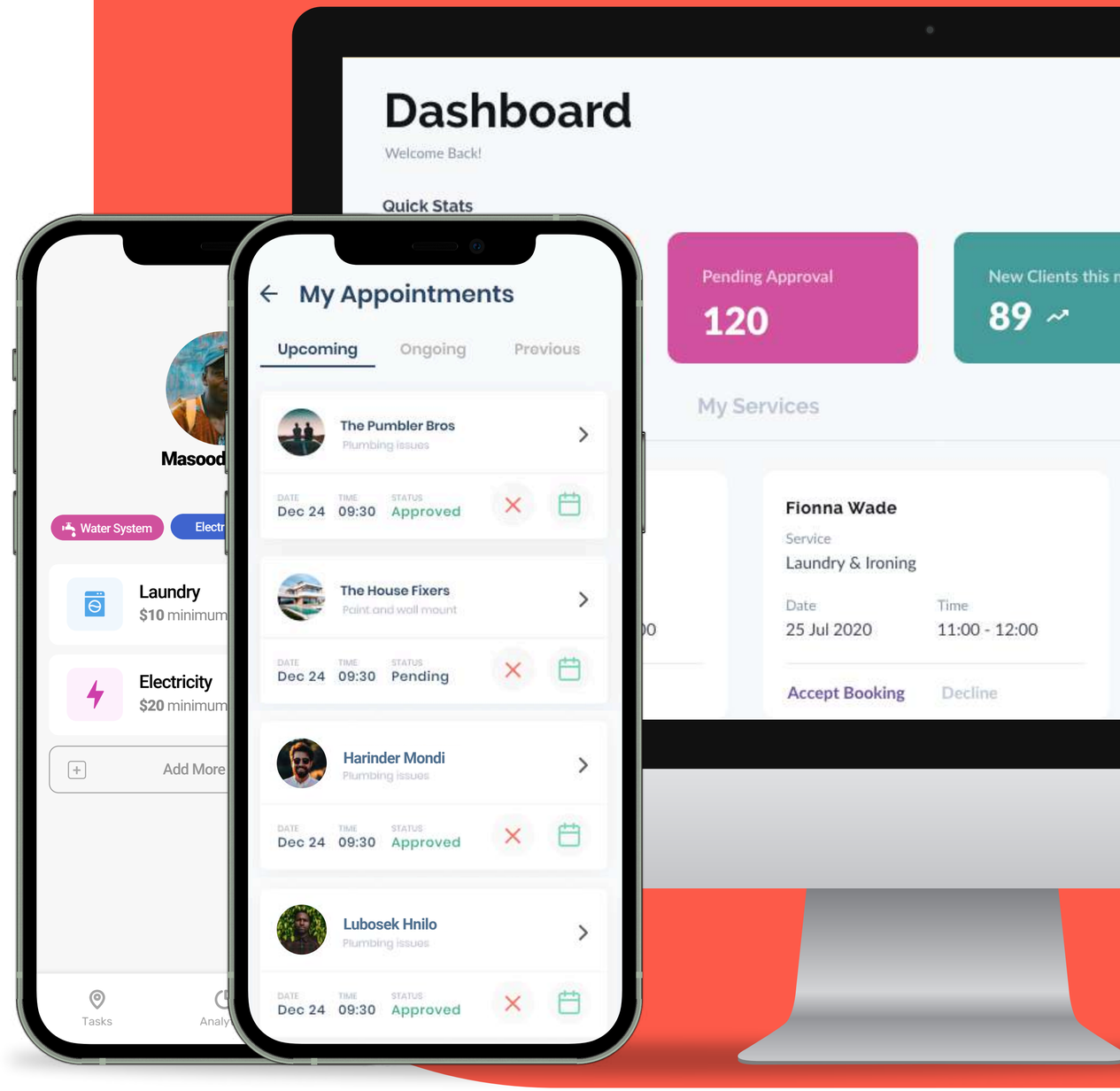
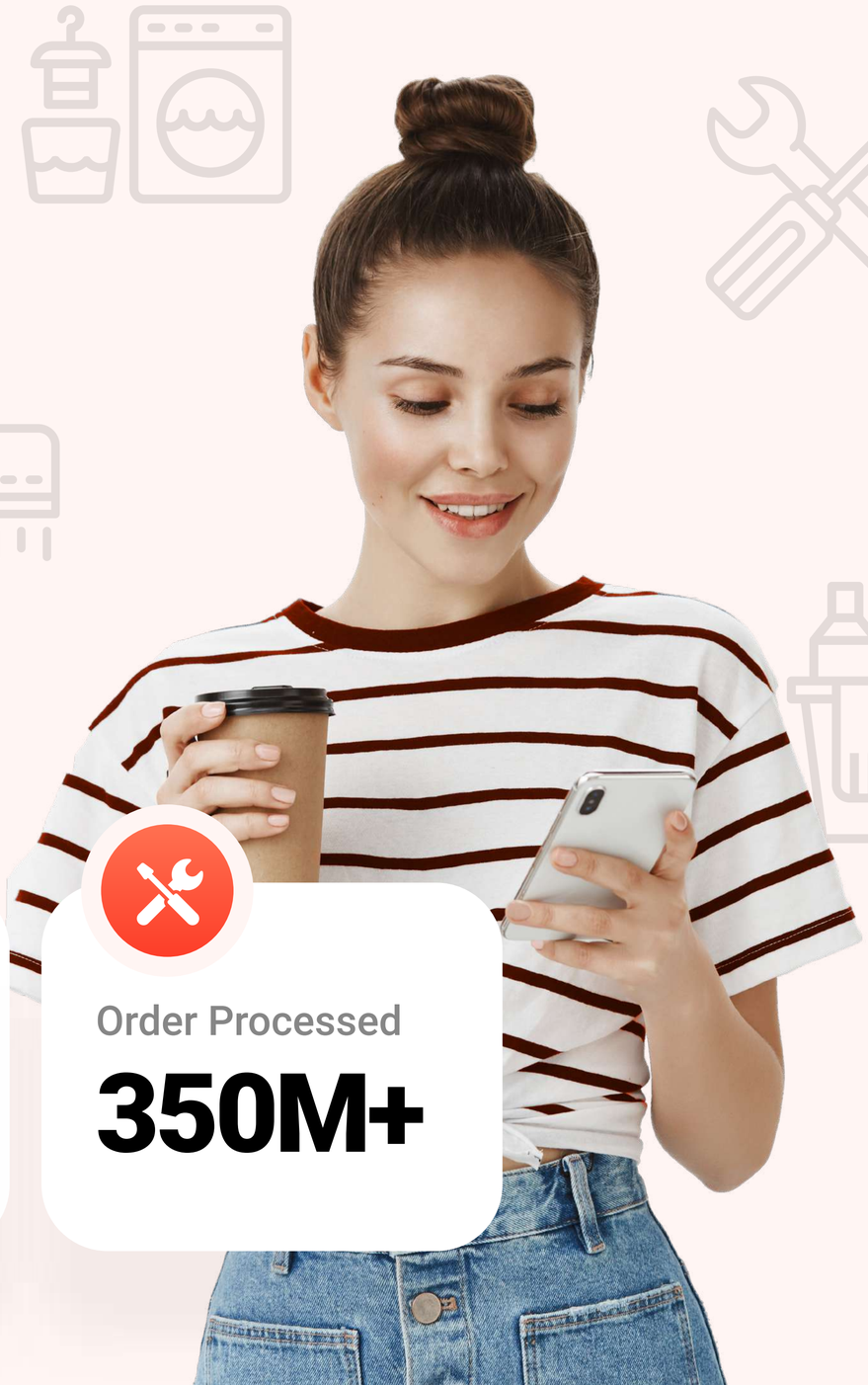
Royo Services

Get All-In-One Solution To Run Your Home Services Business



Launch Your

Branded Home Service Marketplace To Connect Customers With Service Providers



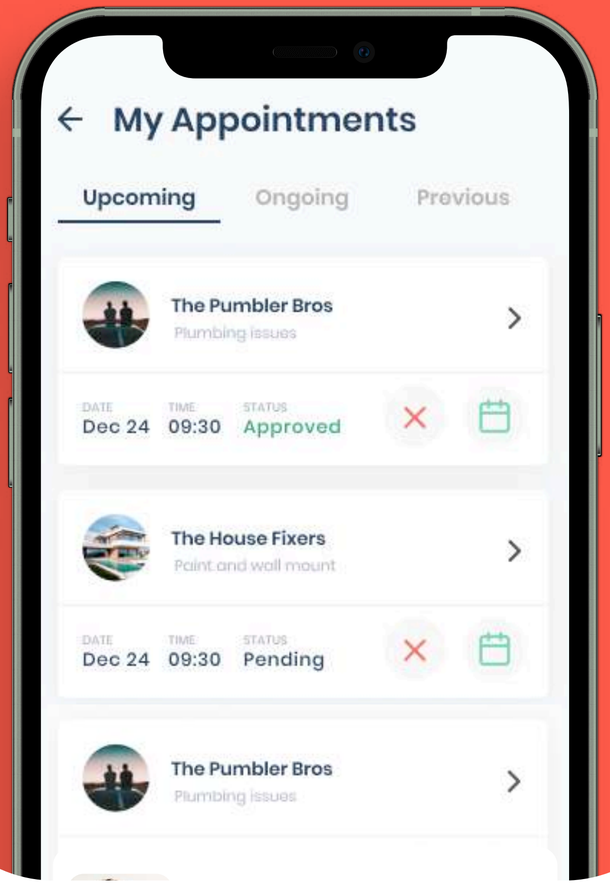
Businesses
3.8K+

Product vendors
750K+

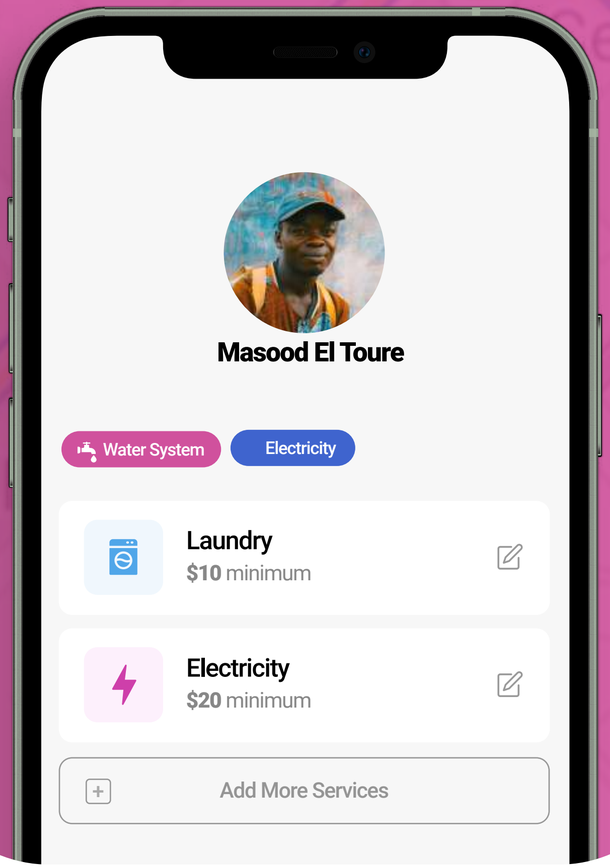
Transactions
$50B+

Order Processed
350M+

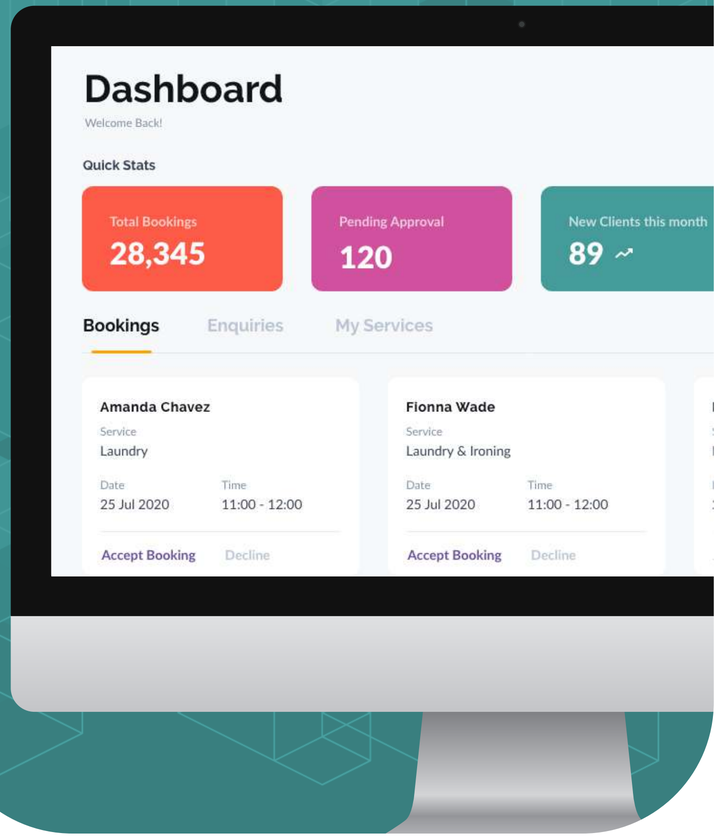
Branded Service Booking Mobile App & Website



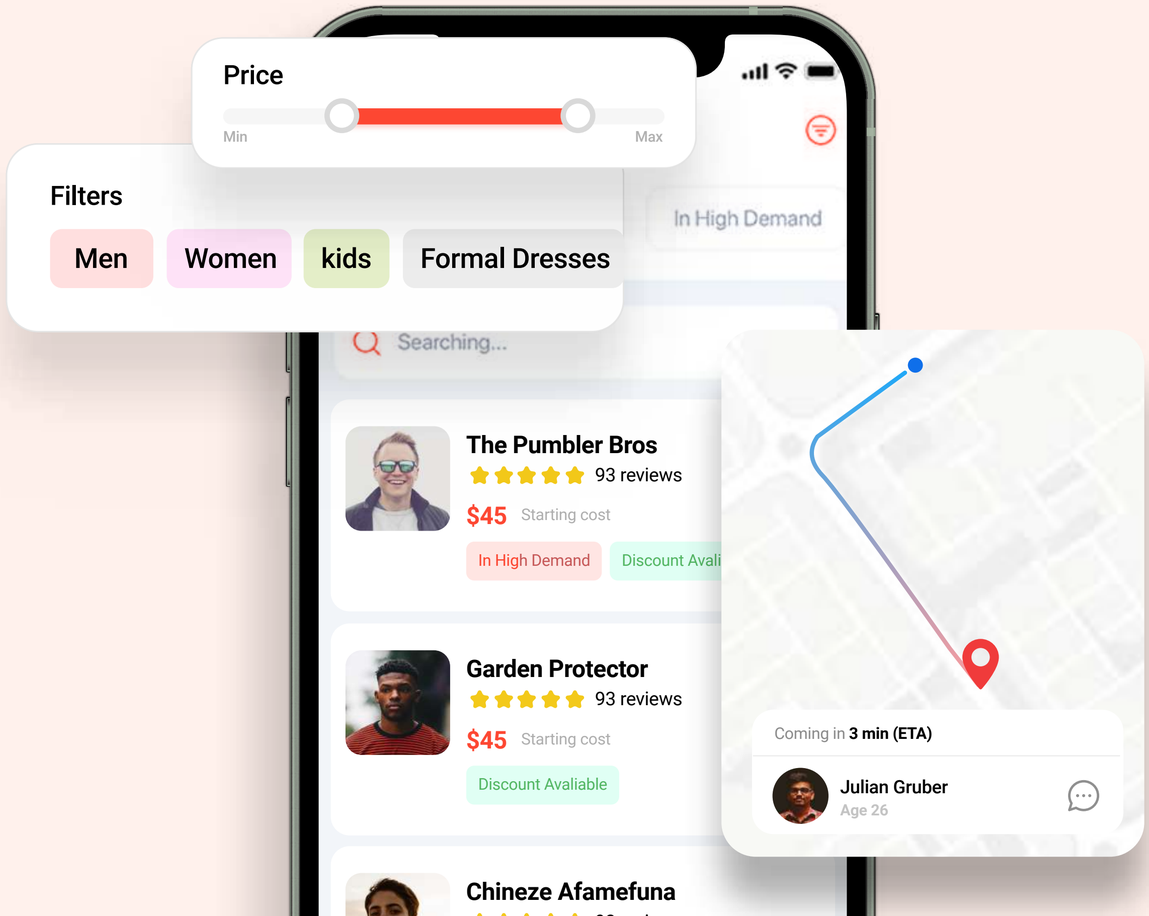
Easy-to-use Service Provider App



Robust Admin Panel



Existing Features



Custom Features

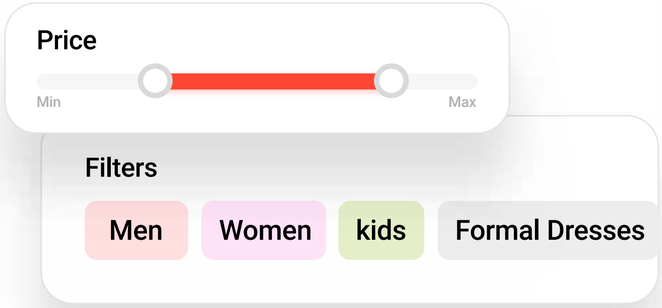
Service Booking Mobile App & Website

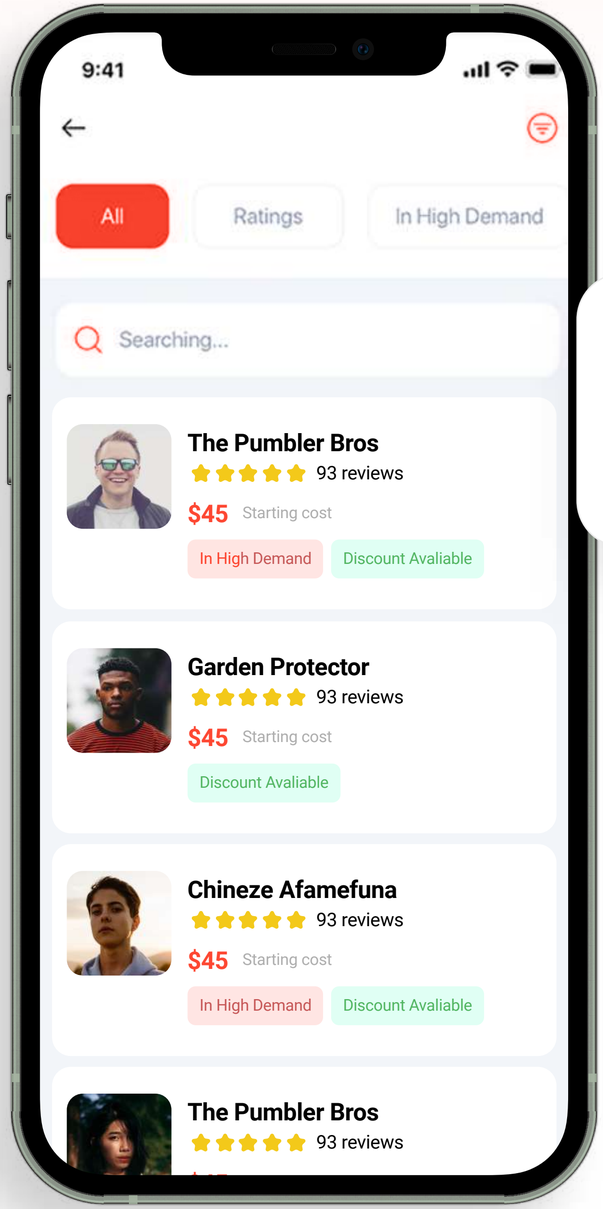
Give your customers a delightful experience to seamlessly book professional services instantly.

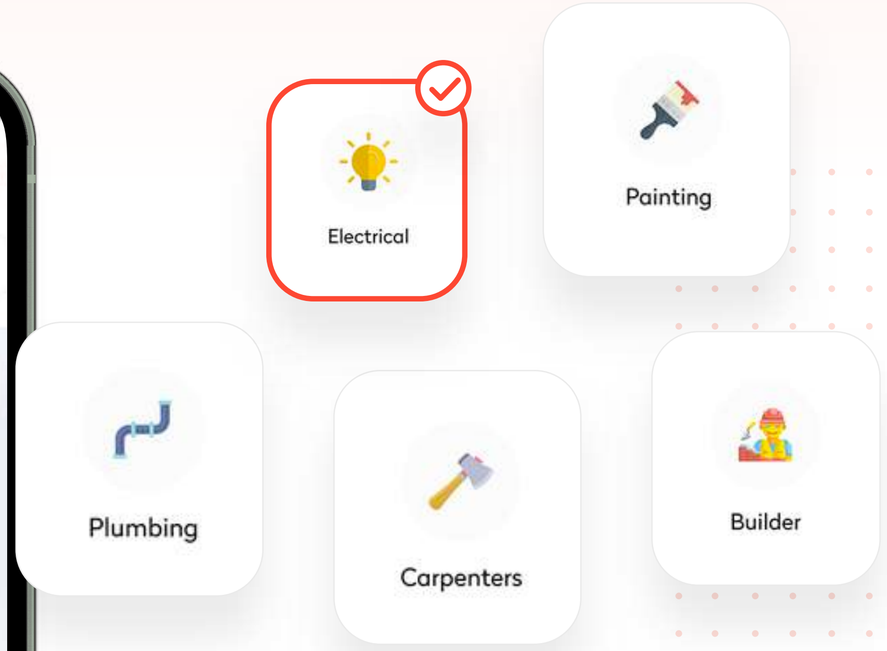
Existing Features

Advanced Search & Filter

Customers can choose from the multiple laundry service category listed on the platform. From men dresses, women dresses, kids' dresses, traditional outfits, formal dresses to bags and bedroom bundles, they can select from all type of categories available.







Select Service Category

Customers can choose from the multiple service categories (with the charges) listed on the platform.

Customer App & Website

Existing Features

Push Notification

Update your users for their bookings, sharing information like agent detail, the arrival time of service agent, etc. on their device

Verified Service Provider

You can add a level of security to help your users identify the verified service providers from your platform.

Estimated Charge

Let your users get an estimation of the charges they need to pay for the service before booking.

Book Your Service

Users can view all the available services on your platform & instantly book any particular service they require

Schedule Booking

Allow your users to schedule the booking with the service provider at their preferable time & day.

Multiple Payment Options

Your users get various payment options like Cash On Delivery, Credit/ debit Card, Stripe, Paypal, Stripe, Square, Zelle, etc.

Invoice Receipt

You can send the complete invoice receipt to customers for their bookings made on their email ID

Rating & Reviews

Your customers can leave their honest feedback for the service providers & service availed, using start ratings & leaving comments.

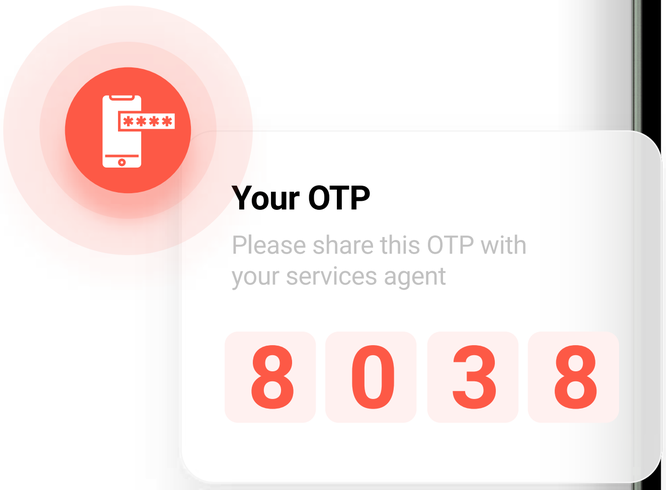
Loyalty Points

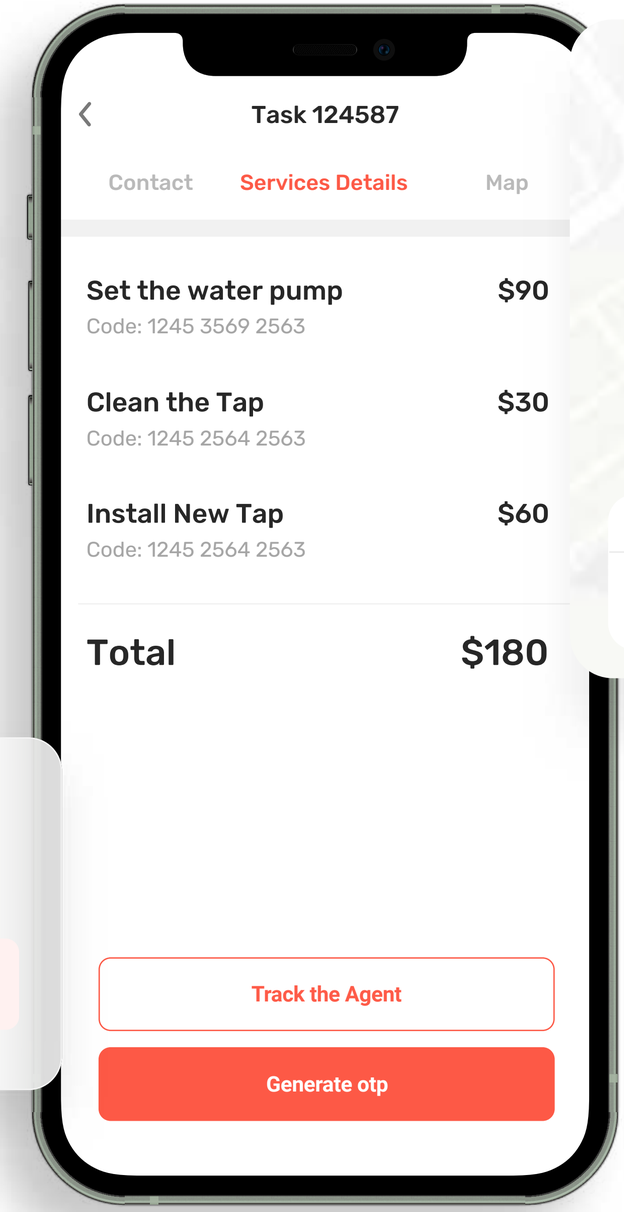
Users can check for the loyalty points they have earned over a period of time & use them to avail discount while making the next booking.

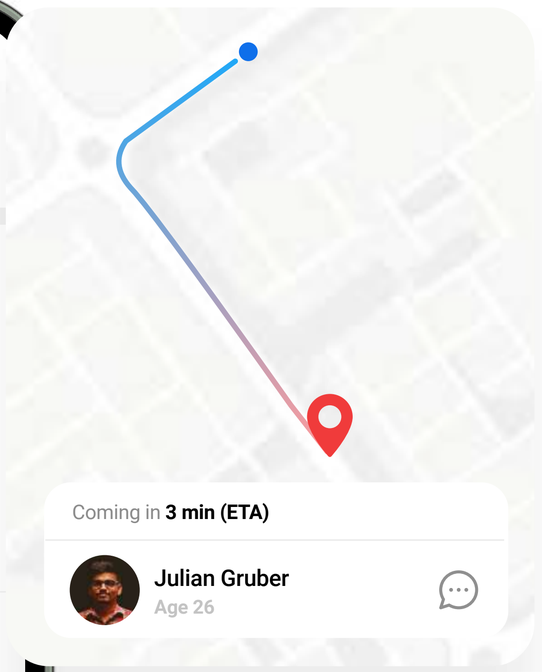
Existing Features

OTP Safety

Customer will provide an OTP to the service providers to allow them start with the service once they reach at customer's location







Track Your Agent

Provide your users with proper ETAs for the service completion & let them track their agents in real-time.

Customer App & Website

Existing Features

Deals & Offer

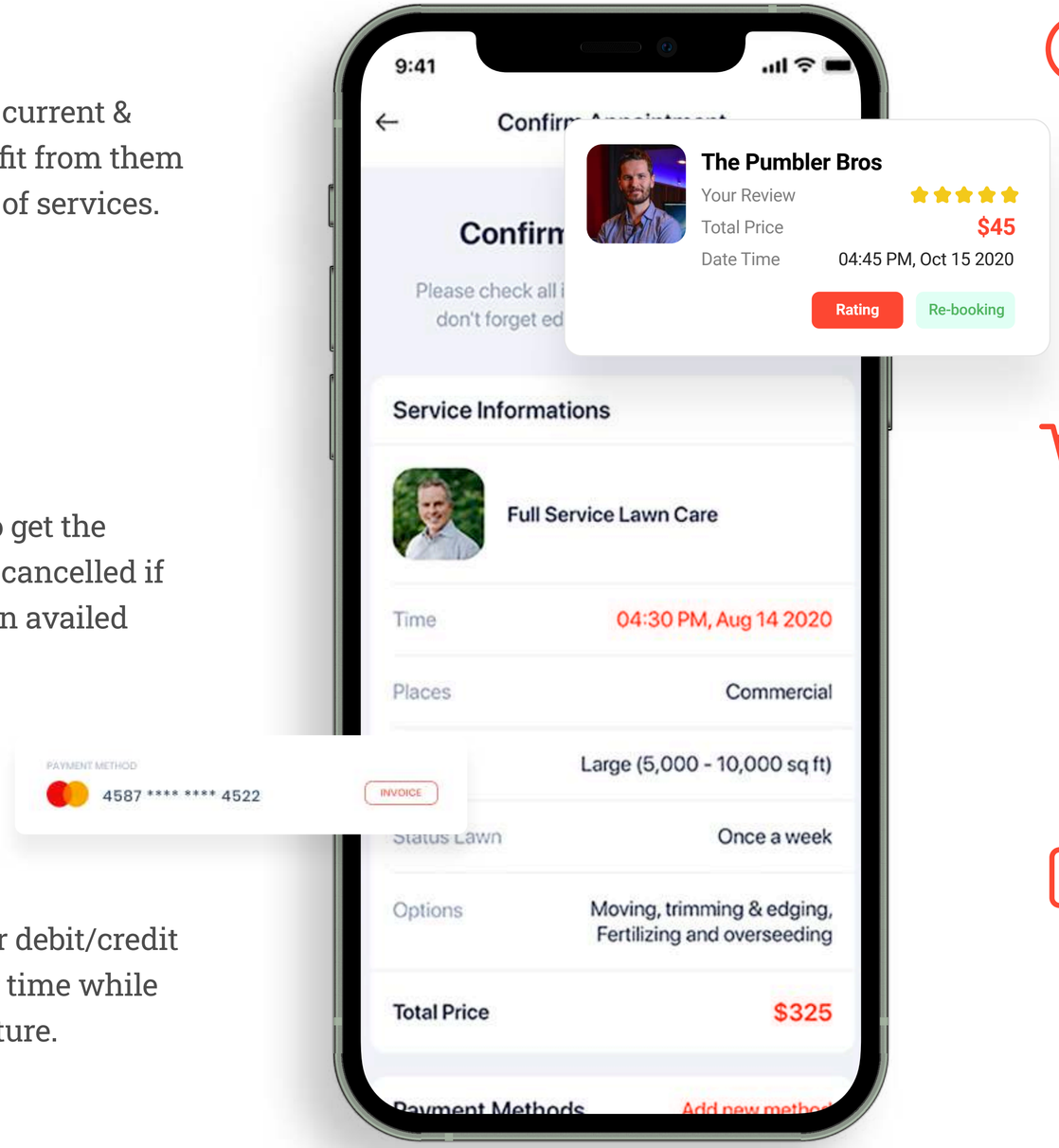
Users can check for the current & upcoming deals to benefit from them while booking any type of services.

Refund

Your user can request to get the refund for the bookings cancelled if the services haven't been availed

Save Cards

Let your users save their debit/credit card details & save their time while making payments in future.



Repeat Bookings

Your users can review their booking history and repeat any of the desired home services booking/s

Checkout

Give your users a summary of the booking made at the checkout screen with other information like agent name, contact number, service selected, etc.

Cancel Booking

Allow your customers to cancel their bookings that have been placed by mistake or for any other reason

Existing Features

Customer App & Website

Company Detail

You can share your business details, contact info & app downloads on your app & website

User Account

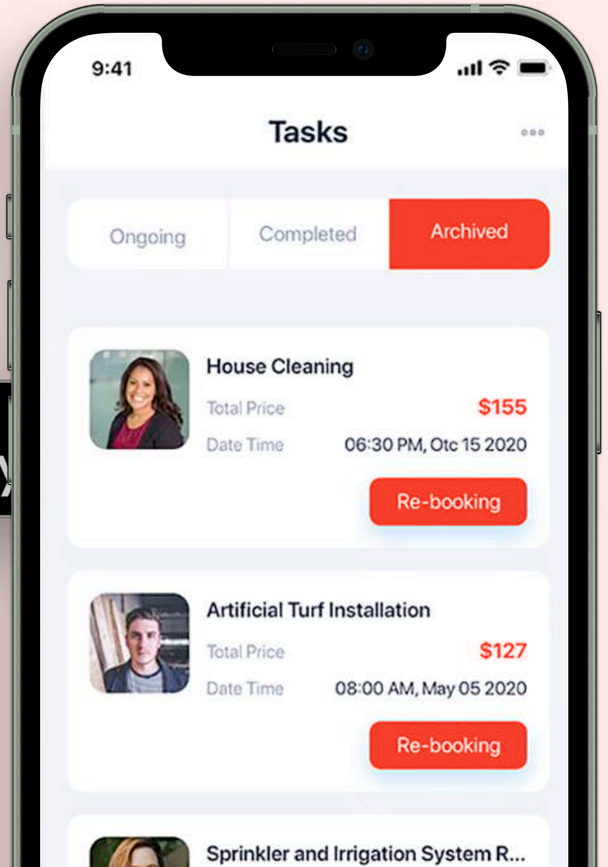
Allow your users to check & manage their account including their previous, scheduled, or upcoming bookings, amount paid, etc.

Login/ Logout

Your users can simply signup/login adding their details and log out their accounts whenever required

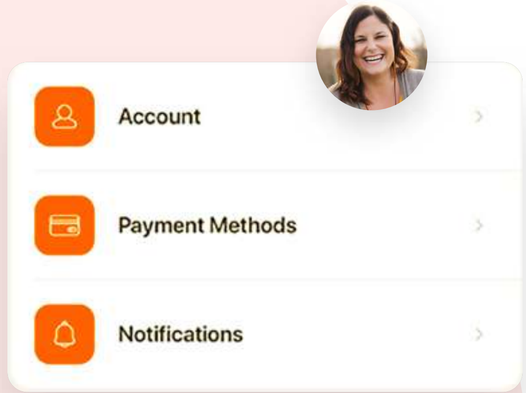
Download Here

You can share the link of play store & app store of your on-demand home service app on the website



Ask A Question

Users can post any question/ query related to services listed on the platform.



Endless Customization For Limitless Growth

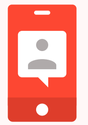
Custom Features

Custom Quotes

Users can request for customized quotes from the interested service providers based on their specific requirements.

Membership & Cards

Users can avail & leverage from membership plans and gift cards offered by your home service business to save more.



In-app Chat

Give your users an easy way to interact with the service provider through an integrated chat system.

Refer A Friend

You can provide incentives to user for referring your home services booking website & app to more people

Raise A Complaint

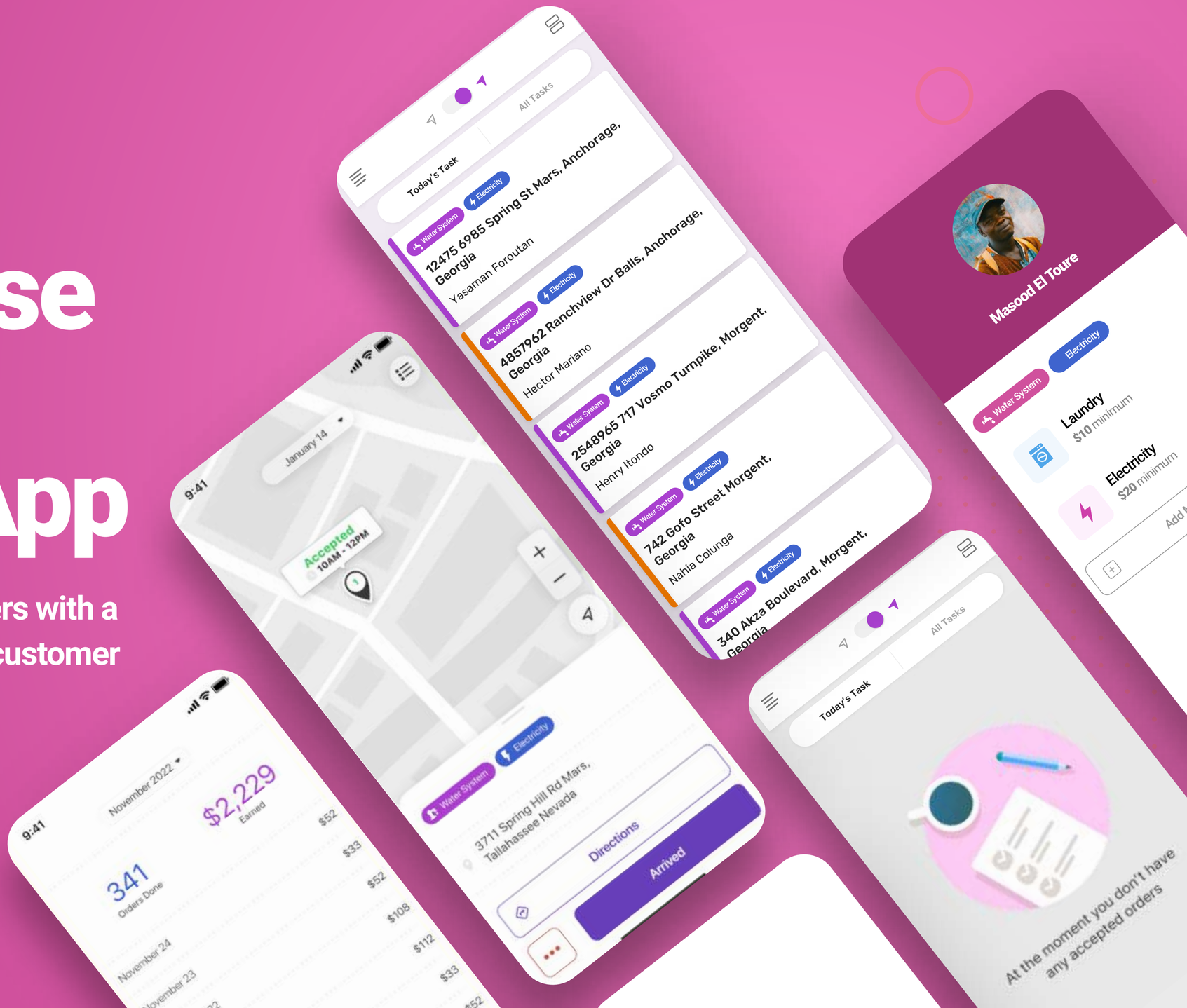
Let your users raise a complaint in case the services are not completed on time or if they are charged a higher fee by the agent

Reminder

Your users will get a time to time reminder for their scheduled services bookings.

Easy-to-use Service Provider App

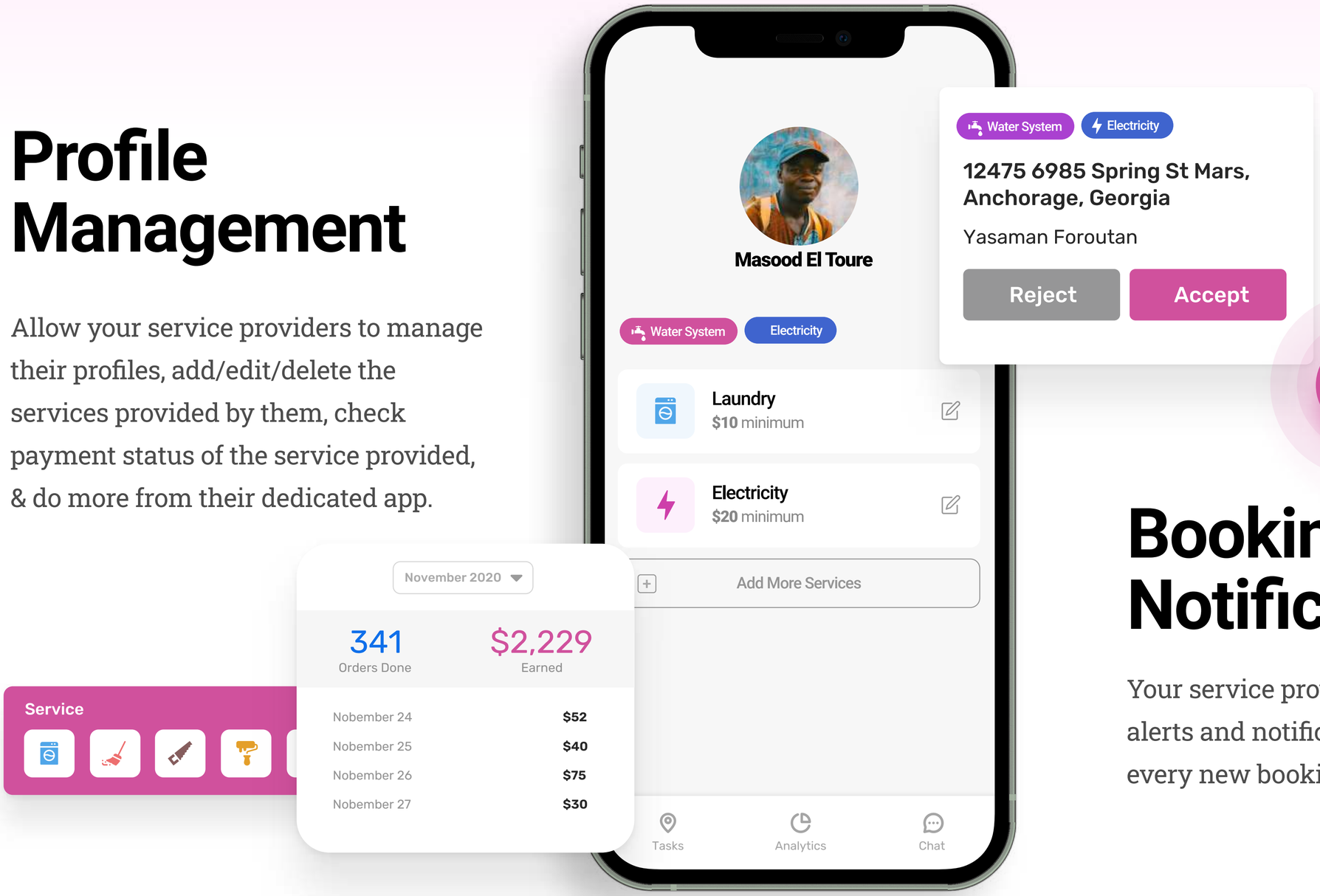
Provide your home service partners with a smart & efficient app to manage customer requirements.



Existing Features

Profile Management

Allow your service providers to manage their profiles, add/edit/delete the services provided by them, check payment status of the service provided, & do more from their dedicated app.



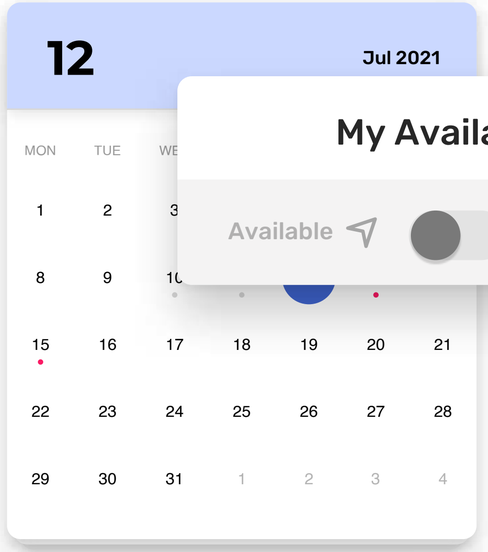
Booking Notifications

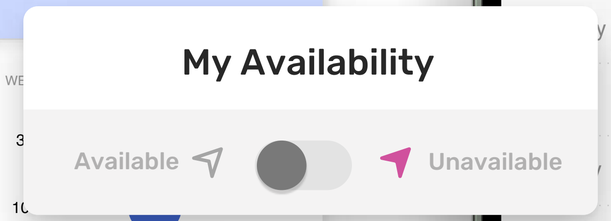
Your service providers will get real-time alerts and notifications on their app for every new booking made by the customer.

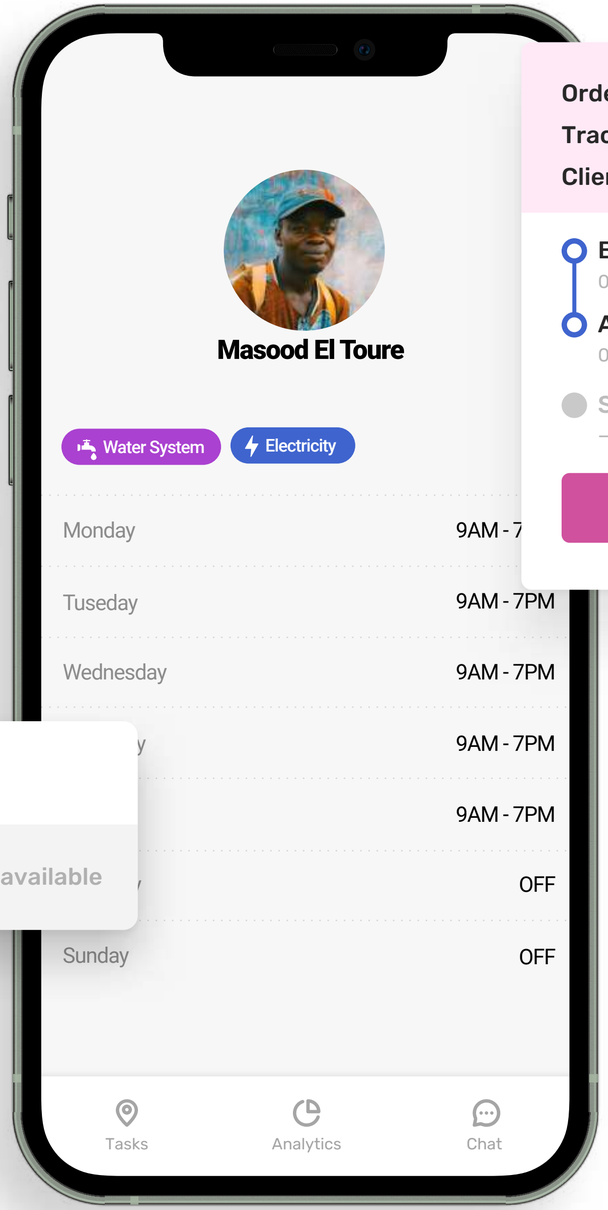
Existing Features

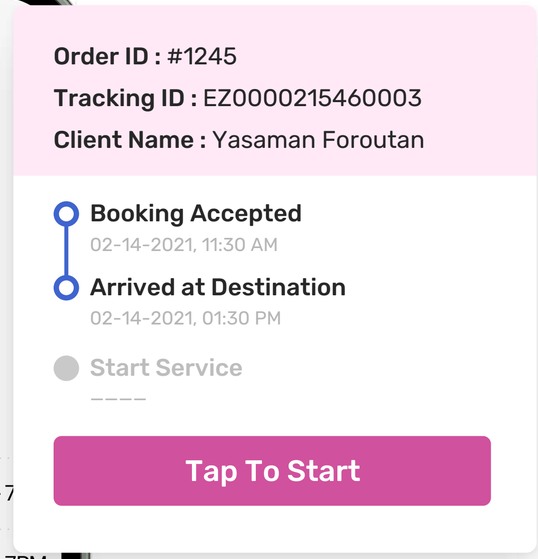
Manage Availability

Let your service providers set their job status to Available & Not Available as per their convenience.









Status Updates

Service providers can set their status to On the way /Reached/Task Completed. In case they fail to reach, due to any reason, they need to contact the admin.

Easy-to-use Driver App

Existing Features

Accept/Reject Request

Allow service providers to accept or reject a booking request according to their availability.

Route Optimization

You can help your service providers reach on time providing the optimized routes & in-app navigation

OTP Feature

Agents need to enter the OTP provided to the customer at the time of pickup & delivery.

Track Earning

Allow your service providers to check their revenue & withdrawals on a daily, weekly or monthly basis.

Service History

Your service providers can check all their completed and upcoming requests in one place.

Make A Call

Let your service providers call their customers from the app whenever required.

Edit Booking

Allow the agents to edit the bookings on the customer's request directly from their app.

Service Provider's Reports

Allow your service providers to check important numbers like service bookings completed, transactions, rating & reviews, etc.

Choose Your Language

Service providers can easily choose a language of their preference among English and Spanish

Endless Customization For Limitless Growth

Custom Features

Quarantined/Lockdown Area

Agents will get notified every time they enter quarantined/lockdown area & be more vigilant.

Payment Details

Your service providers can set payment estimation & additional cost, track all the payments, and manage invoices.

In-App Chat

Allow your service providers to chat with the user or with business admin in real-time

Real-Time Request

Your users will receive service request or enquiry notifications through email and text

served

Easy-to-use Driver App

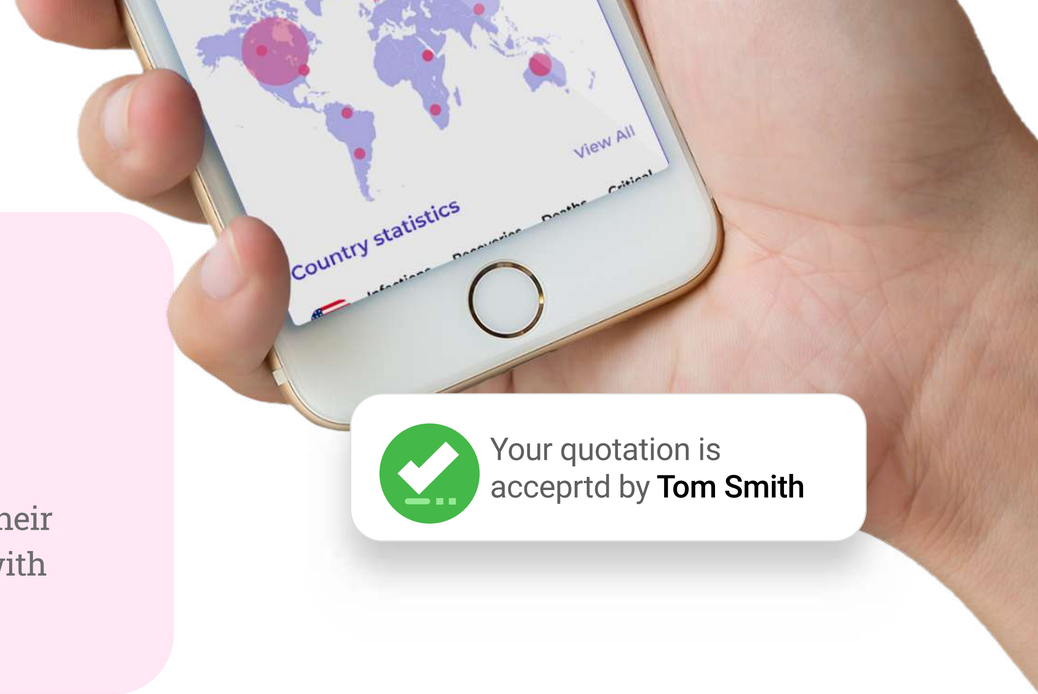
Custom Features

Get Confirmation

Service providers will get a confirmation update if their quotation is accepted by the customer.

Successful Onboarding

Giver your service providers the complete knowledge for using their fully intuitive customized app with integrated onboarding process



Daily Profile Update

Agents can add their complete health & personal details to help admin keep a track of their daily information & assure safer services to customers.

Raise A Dispute

Your service providers can raise a dispute if he couldn't reach the customer location or faced some other difficulty.

Share Quote

Your service providers can send quotes once a service request is placed by a customer

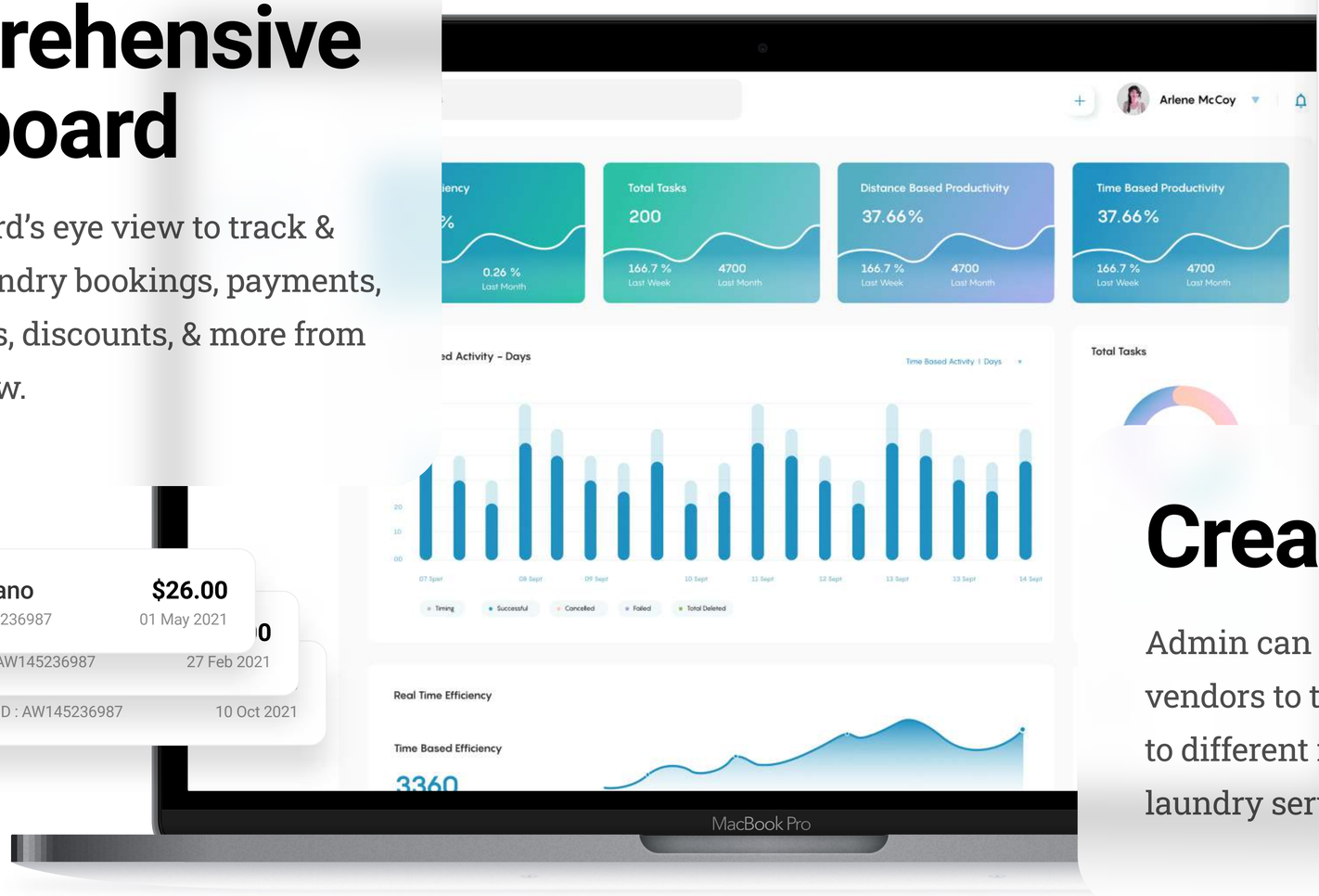
Robust Admin Panel

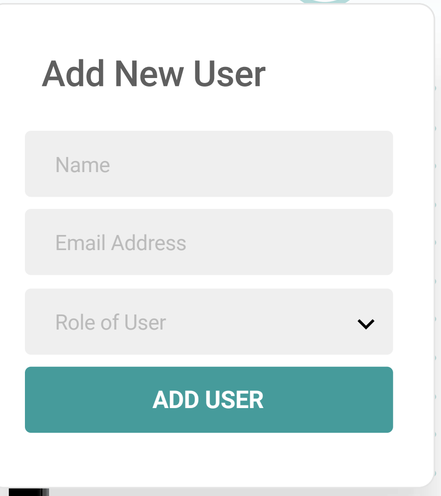
Get a powerful dashboard to manage, monitor important numbers & identify opportunities for your home services business

Existing Features

Comprehensive Dashboard

Admin get a bird's eye view to track & manage all laundry bookings, payments, agents, vendors, discounts, & more from a single window.





Create Sub-Admin

Admin can add & manage any number of vendors to the panel & provide them access to different features to manage their laundry services independently.

Existing Features

Powerful Admin Panel

Real-time Notifications

Admin will get instant notification on the panel whenever a new booking request is made by a customer.

Manage Agents

Admin can easily view, track & manage all their agents' information like contact details, bookings, license number, availability etc. from the panel.

Manage Promotions

Admin can easily offer and manage new discounts and promo codes to increase app engagement.

Confirm/ Reject Booking

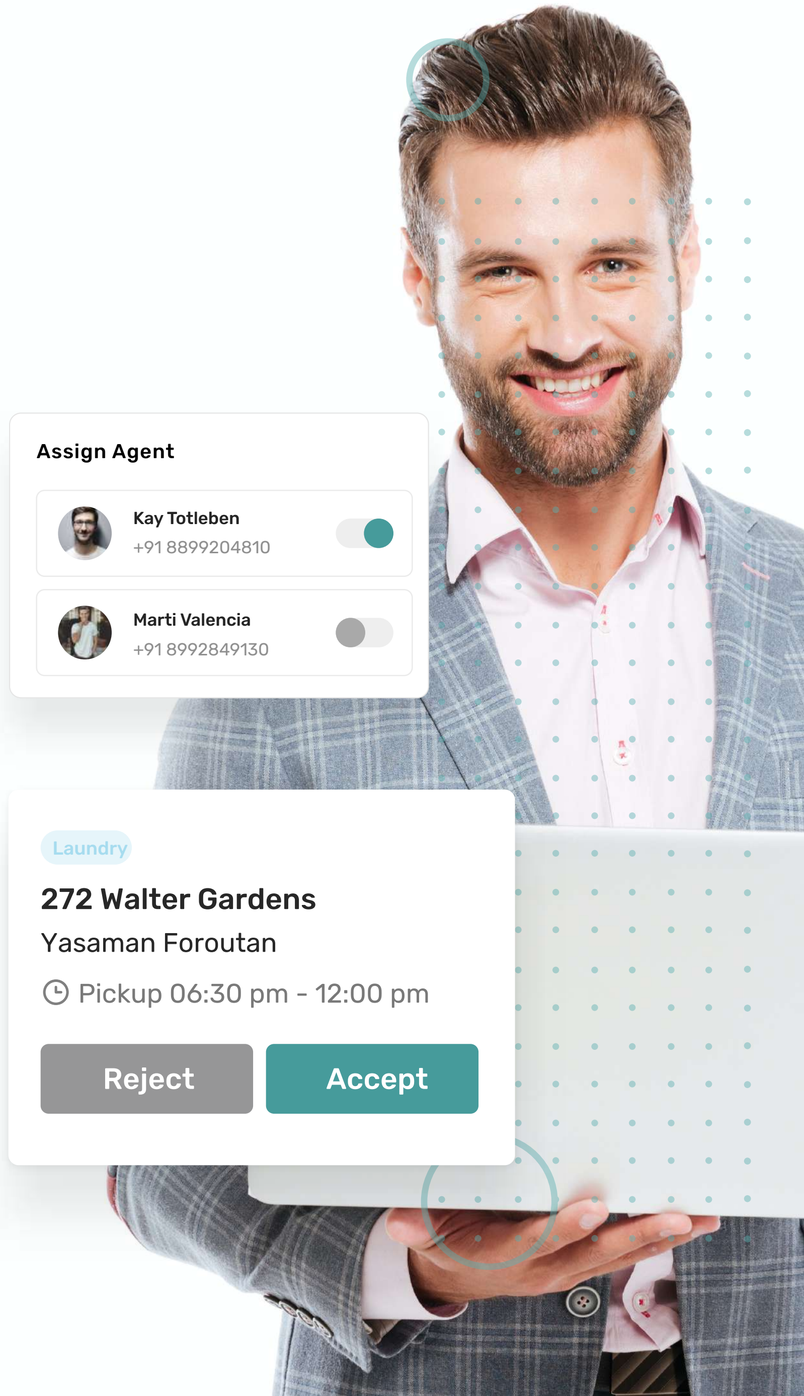
Admin has all rights to confirm or reject a laundry booking request and can add a reason for rejection.

Business Reports

Admin can view comprehensive business reports for their laundry business. Get complete details such as total number of bookings made, repeat bookings, agents on field, & more.

Message Broadcast

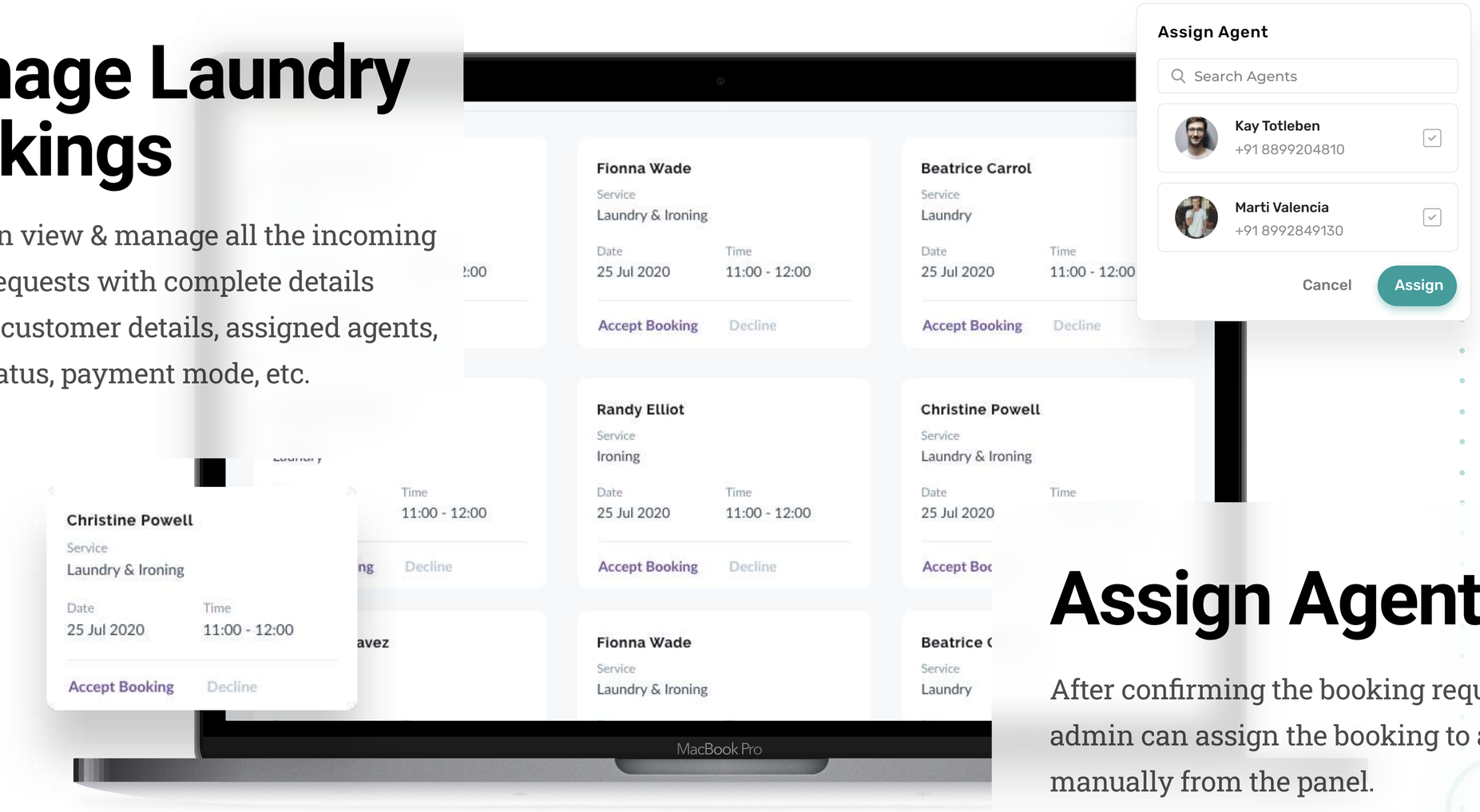
Have a message for all your Agents/ Customers/Vendors? Business admin can broadcast it all together with one click.



Existing Features

Manage Laundry Bookings

Admin can view & manage all the incoming booking requests with complete details including customer details, assigned agents, current status, payment mode, etc.



Assign Agents

After confirming the booking request, admin can assign the booking to an agent manually from the panel.

Existing Features

Powerful Admin Panel

Manage Service Listings

Admin can create, add, edit or delete any number of laundry categories and sub-categories on the platform with their descriptions, pricing and other details.

Feedback Management

You can get information about the quality of service delivered by vendors on the basis of the customer reviews & suggestions added.

Export Reports

Admin can easily view & export the required reports of customers, bookings, vendors, and agents in CSV format and send them offline.

Loyalty Cards

Admin can create & manage loyalty cards that allow the customer to redeem their loyalty points.

Analytics Dashboard

Get interactive dashboards providing compelling reports to check for total revenue & number of orders made.

Endless Customization For Limitless Growth

Custom Features

Cancellation Charges

Admin can approve the refund request & manage the amount to be refunded by from the panel.

Email Notification

Admin will get notified on his email for every new booking made by any customer on the platform

Equal Task Assignment

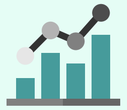
Use Round Robin scheduling to make sure that orders are assigned equally to all delivery agents. You can also get any other logic applied to enhance your fleet's efficiency.

Customer Support

You can provide in-app support to your customers to resolve their queries via call or message.

Dispute panel

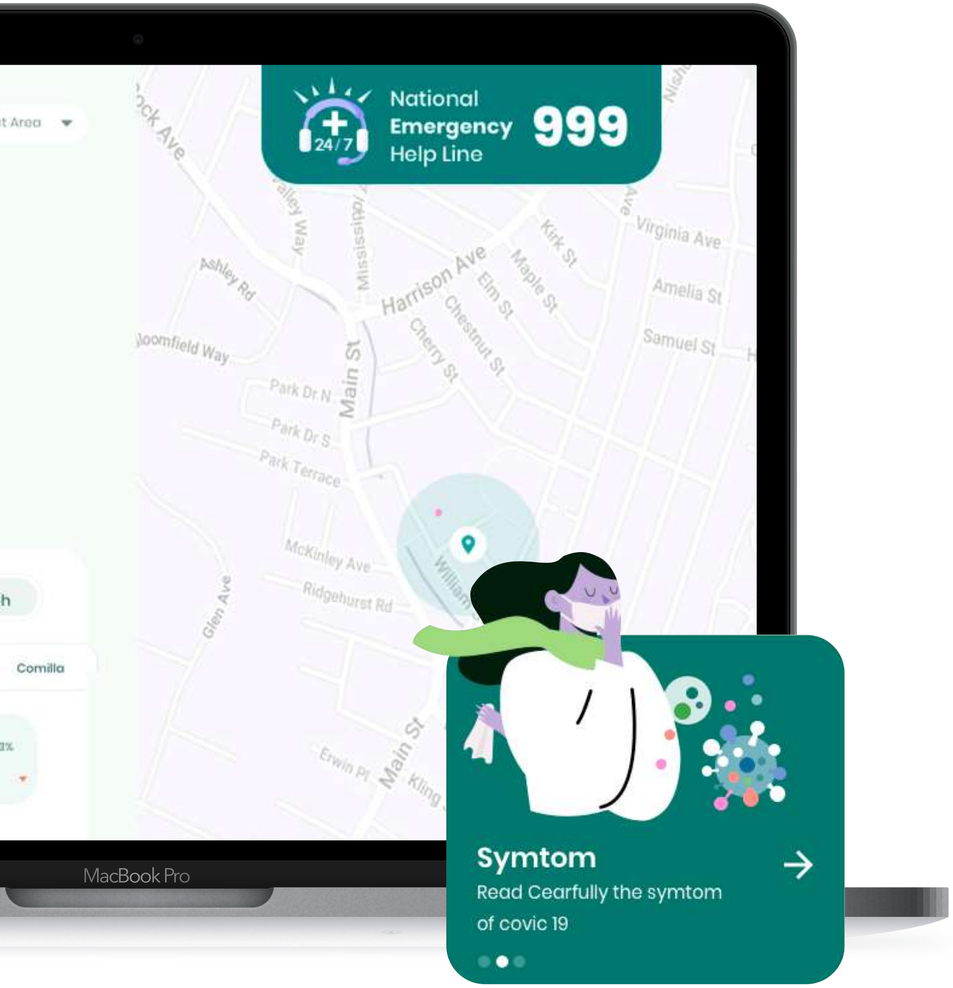
Admin can solve all complaints and disputes raised by their customer & agents.



Advanced Analytics

You can set any number of KPIs & get complete analytical report for your laundry business in the desired way.

Endless Customization For Limitless Growth



Secure Panel

Admin can add more security features like IP address tracking for fraud transaction, address verification reporting, & can block customer account for security fraud reasons

Safety Badge

Admin can assure customers for safer delivery, providing COVID-19 safety badges to agents & vendors following all guidelines.

Alerts For Positive Cases

Admin can send instant notifications to customers, agents & government to take safety precautions in case an agent is tested positive

Disabling COD

Admin can reduce the COVID-19 transmission, disabling cash on delivery (COD) & providing online payment modes.

Powerful Admin Panel

Endless Customization For Limitless Growth

Custom Features

Knowledge Banners

Admin can add an awareness section to educate users about the steps your business is taking to combat COVID-19

Identification of Positive Cases

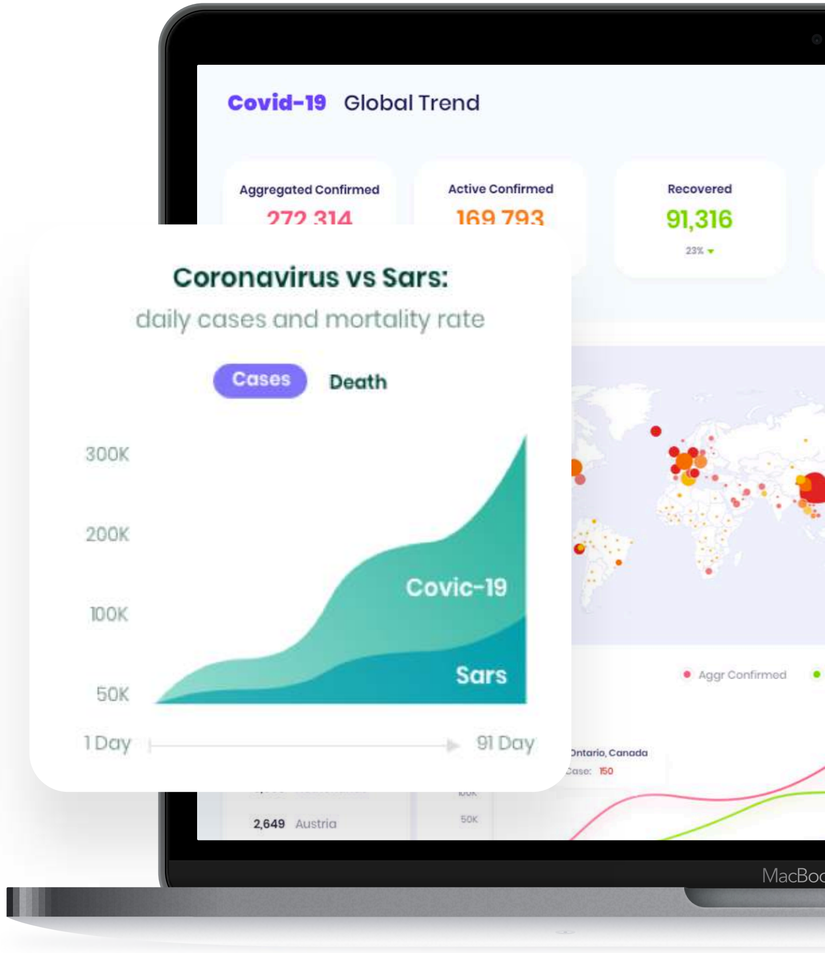
Admin can mark the positive-tested drivers & disable them from pickup & delivery to curb the spread of this deadly pandemic

Quarantined/Lockdown Locations

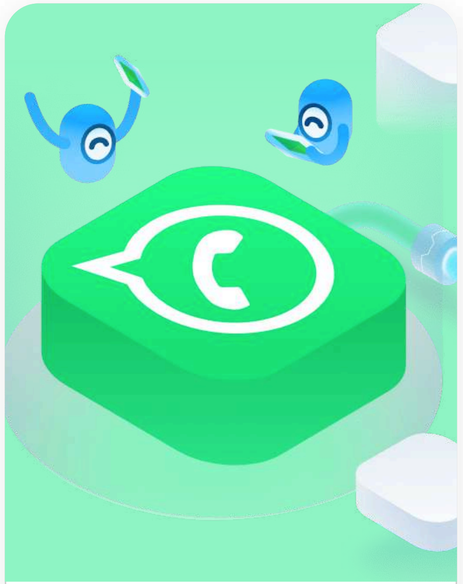
Admin can add & edit any number of quarantined or lockdown locations to keep customers & agents updated in real-time.

Review & Verify Agents Profile

Admin can keep a track of the personal & health information added by the agents and verify them for safe deliveries on the basis of the same.

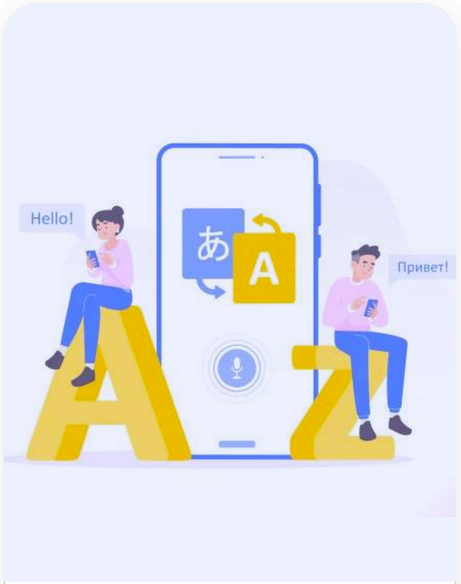


Powerful, Custom Integrations To Empower Your Laundry Business



WhatsApp Integration

You can create booking request, notify the agents on their app and assign them booking requests, all through WhatsApp.

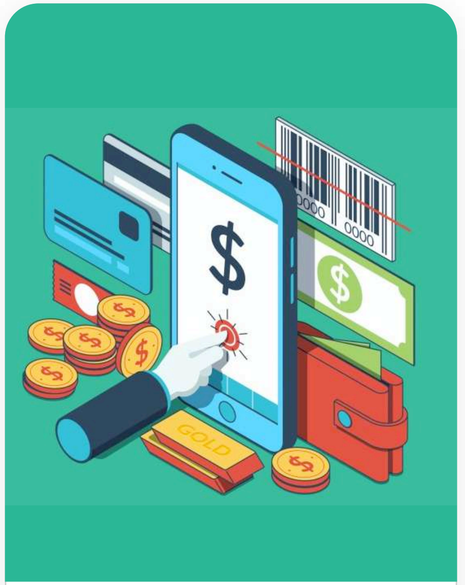


Language Integration

Showcase your laundry marketplace in multiple languages & personalize it to connect with your customers.

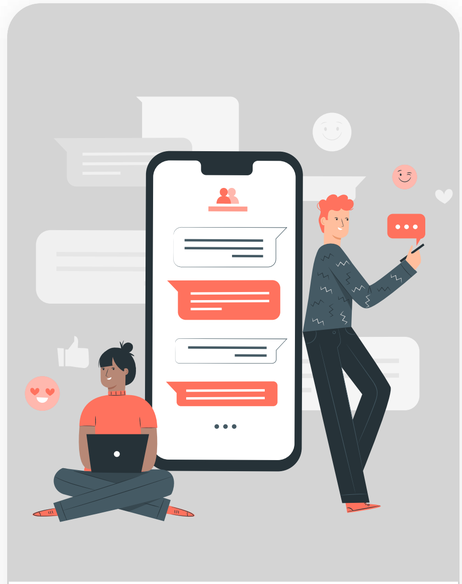
POS Integration

You can integrate POS of your choice or go for Clexa to manage everything at a single place.



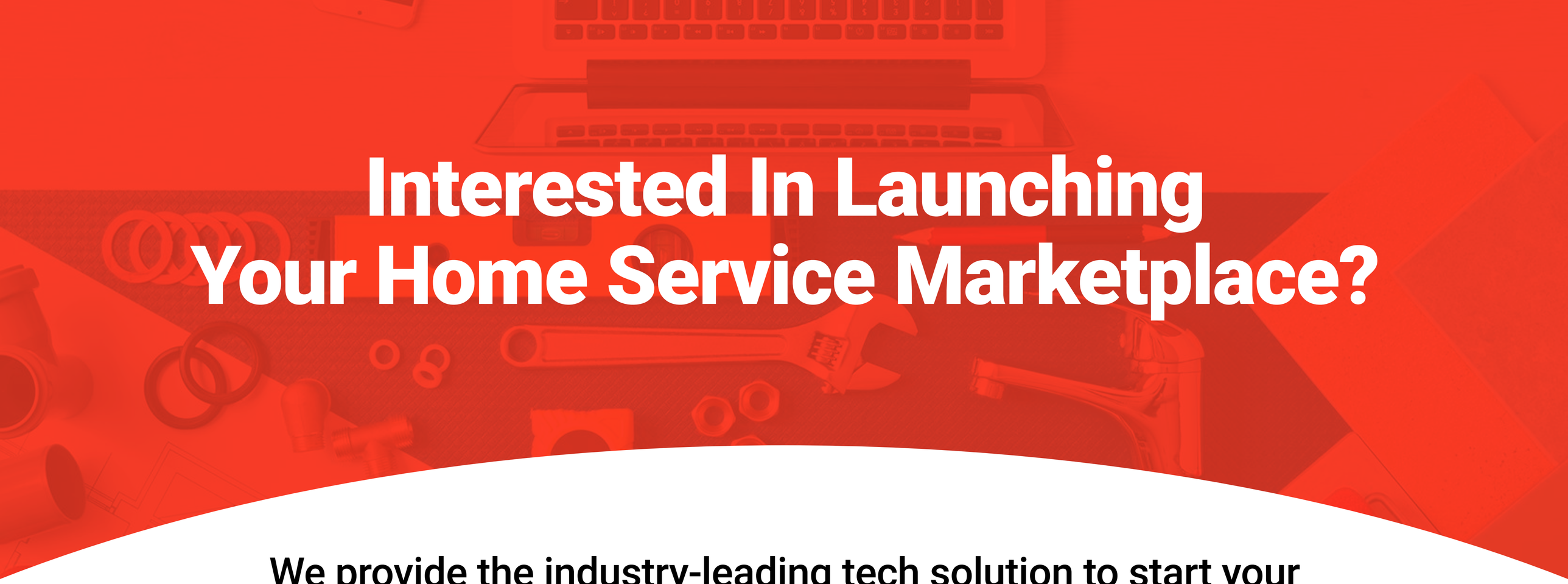
Multiple Payment Gateways

Get any payment gateway integrated to launch your laundry business anywhere around the globe.



Chat Integration

You can opt for any type of communication integrations for engagement and promotions reasons.



Interested In Launching Your Home Service Marketplace?

We provide the industry-leading tech solution to start your online home services business & boost your ROI.

Book Free Demo